2013 ON THE ROAD OFFICE OF TOURISM

The Maine Beaches Region May 8, 2013



2012 HIGHLIGHTS



MAINE OFFICE OF TOURISM

- A division of the Department of Economic & Community Development (DECD)
- Established to administer a program to support and expand the tourism industry and promote the state as a tourist destination.



MAINE OFFICE OF TOURISM

Funded by:

•Dedicated Special Revenue Account funded by 5% of the 7% sales tax collected on meals and lodging;

•Remaining 95% of meals & lodging tax collected goes to the General Fund supporting state and local services



TOURISM MARKETING PROMOTION FUND

- FY 2013 Budget = \$9.7 Million
 - •Operations 10%
 - •Marketing Program & Research 76%
 - •Visitor Centers 9%
 - •Regional & Event Grant Program 10%



MAINE TOURISM REGIONS

- The Maine Beaches
- Greater Portland & Casco Bay
- Mid-Coast
- Maine's Lakes & Mountains
- Kennebec & Moose River Valleys
- DownEast & Acadia
- The Maine Highlands-Bangor, Katahdin, Moosehead Lake
- Aroostook



MAINE MARKETING PARTNERSHIP PROGRAM

 Annual application for marketing grants
Guidelines for the program focus on marketing and are reviewed annually.

•Monthly meetings with grant managers & regional representatives







Become the premier four-season destination in New England



RESEARCH DRIVEN

Demographic – Visitors & Prospects Psychographic - Prospects

VISITOR RESEARCH

The specific objectives of the program are:

- to identify Maine's share of the travel market;
- to quantify the number of visitors who come to Maine;
- to estimate the amount of spending devoted to tourism in Maine;
- to profile the Maine traveler including where they come from, who they travel with, where they go in the state and what they do.



TRAVEL TRENDS Leisure Travel



Strong spend by the younger generation Gen Y and X are spending on luxury – but want good value. Value continues to be king even the affluent are focused on good value. **Competing globally** 68% of Americans plan to travel outside the US "Diverse aware" Cultural differences



Caution

– Consumers are vigilant. Want vacation that is risk free.

Curation

Circles of intimacy – manage information and relationships.

Contentment

 Spontaneity and fun snatched away. Well-being and meaning will define context of happiness.

Convenience

Empowered consumer wants more choices



Trip Planning

Information overload on the Web

- Difficult to sift content to find authentic suggestions
- and advice
- Shift in DMO's role
- People getting information from friends & networks

Technology

Mobile devices/Small Screens – smartphones, iPads/tablets Easy to log on while traveling



DEMOGRAPHIC CHANGES

 Aging society Having children later in life Families with fewer children Wider range of household types •Greater ethnic diversity Rural depopulation



OBJEGEN



- Increase lodging in paid accommodations by 2%.
- Increase overall visitation by 2%.
- Increase percentage of firsttime overnight visitors to 16.5%.
- Improve consumer engagement by 3%.
- Increase the inquiry database by 5%.
- Establish a benchmark for measuring brand awareness.

STRATEGIES

- Rejuvenate/refresh the Maine brand to make it relevant and contemporary.
- Convert aspiration to visitation among first time visitors.
- · Use research and date analytics to focus on those
- markets that have the highest propensity to deliver new
- visitors staying in paid accommodations.
- Employ a clear two-pronged approach: ACQUISITION – entice first time visitors RETENTION – give past visitors a reason to return



- Rejuvenate/refresh the Maine brand to make it relevant and contemporary.
- Convert aspiration to visitation among first time visitors.
- Use research and data analytics to focus on those markets that have the highest propensity to deliver new visitors staying in paid accommodations.
- Employ a clear two-pronged approach: ACQUISITION – entice first time visitors RETENTION – give past visitors a reason to return



CREATE BRAND Aster of being more valuable than the "things" – activities, visitas, sites, food, etc. Maine needs to become an antidote for something missing in consumers' lives

A state of being more valuable than the "things" – activities, vistas, sites, food, etc.

Maine needs to become an antidote for something missing in consumers' lives



- What is the Maine attitude?
- What does the Maine experience feel like?
- What personal values (core human values) burn more brightly in Maine and in a Maine vacation experience?
- What is the authentic sense of place that Maine delivers?
- Where does the Maine brand intersect with or reflect vacationer's sense of self/their personal identities?





MAINE'S BRAND PARADIGM



WHERE YOU CAN FOLLOW YOUR INNER COMPASS AND BE COMPLETELY YOURSELF

> DIFFERENTIATED BRAND BENEFIT

SUPPORT: MOT's long list of Haine's points of distinction MAINE RESIDENTS THE INDUSTRY



Creatine STRATEGY

THE REAL THING. FROM REAL PEOPLE. GIVING REAL ADVICE.



MEET THE MAINE INSIDERS





Maine

REGIONS & TOWNS THINGS TO DO

REAL PEOPLE, REAL ADVICE, IT'S THE MAINE THING.

SPECIAL OFFERS RES

RESOURCES SCHOOL





THE OUTDOOR ADVENTURER

Barry Tripp, Living in Corrabased! Valley in the writer and Oils Orchard Beach in the euromer, Berry Tripp typilies the Maine outdoor aperts ontbusiant. A longtime Mainer, help passionate shout the diverse activities Maine's opraving geography has to offer. From enowhoarding to goiling to fohing, Barry does it al. Once the shoubdard program menager at the renowned Cambosed! Valley Academy, Barry now owns the Ocean Tripp Inn, and others ourt campo and inssens. Being a true Mainer at heart, he's most likely to be caught riding the woves or the slopes. Sometimes in the same day.

MAINE INSIDERS VIEW ALL AN OUTSIDER FROM 9 TO 5 Bransvor Potthef Depending on Abele you are. Fr just before to per anound on foot. Dire or keyde.





December 21, 2012 My Maine Winter

LODGING

Barry Tripp's tips

It seems everyone has a favorite season, as people flock to their special tocation during their preferred time of year. Personally, I can't say which would be my preference because each is se unique and has so much to offer. My wile and I are experiencing an empty nestfor the first time in many years and it has brought a new found appreciation for friends, family, and the great outdoors. In previous years, we would make our transition to the Carrabassett Valley area in September, but this year we stayed down on the coast unit early November. The weather and auri have been just incredible, othering clean, sizable warves with virtually no one on the beach. We've also rediscovered the Portland area





EMAL SIGN UP > MAPS >

MAPS >

RICH NED IA >

NEDUA > FEEDBACK >





It's time to anying and take to the set. Three's on better way to do that that Wa s we dammer around, where you can baild, make Binde, rate in the procedul reand of the ocean, and are the Matte memory from a unique projective. And an trip is complete inform being one one of every a threased alarsk and a singulary. If arrows have what it's bloc, it's Captain Barry Ling. Ris many royages fame. Cambro Barber bare born running annatus hie over an yearin inspired. De adventeroose, De presenté, Discover pour Maine Thing, 'To beam many, go on VieitMe







e. The can eather arecterin, build a pandemetr, or simply roler in the nex on an field this Makes Thing. To make many, on the





When you came to Maine year're going to have an experience unlike my other. This Mainer Berry Tring for emangin, who an any given day is either secondonceling or Heynelouf or rising the waves or Old Occhard Banch. Too may find him taking in the investigation of the fairways of one of Maine's paramous golf concess. Or fly fielding on an initial labs. In other work, this inst just ony place. This is a place observe you can do more before madewe than you over imagined. Maine Be impleted in obviousney, its yourself. Discover your Maine Thing. To issue more, go to Validation.com.



THE MAINE THING Sating food that's grown LOCALLY BY PEOPLE who are grown locally

Here status typily the "net land, bay local" moreomet like biolog. In fact, for many here, manufablic bring in a way of life. No're the langues levelank blankery producer in the world. The former's markets and organic field fairs, like one of foren's personal foreelan, the Common Ground Convery Pair, loing propie from all over the USA. And if you set in a containant is Midao, per will lifety out field that is grown right here. In ether world, for m, frenk is just a little more fruit. Maine in magined is nirror and that is grown right here. In other world, for m, frenk is just a little more fruit. Maine is implied in advectories, be present function poor Matter Thing. To here now, go to Vasthicker con.





The fresh Atlantic sic. The gorgeous views. The natural, mountainous hashecape. It's easy to get lost in all the beauty that is blains But for these who may actually get lost, there's Mainers like registered golde flavon Vess, who says there are a hundred places he could go to in Maine and be happy. Those fantentic places that are truly Maine include climbing majestic Mit. Katabilin, biking beautiful Berter State Park and fishing on picturesque Rangeley Lake. No metter where you go, a life-changing experience swaits. Be inspired. Be adventurous. Be yourself. Discover your Maine Thing. To learn more, go to Visithfai







Maine is the first state to see the sunrise everyday. No wander we're all about the outdoors. If you sak Bronwyn, she'll tell you there are one-of-a-kind adventures around every corner, including Tambledown Mountain, which is blanketed by blankerry fields Or Mount Meganticook, with its gorgeous views of the Penobscot Bay and Canden Hills. And Mount Katabilin, along the Appelachies Trail, is simply stunning. No big deal if you forget something. Out here, you might forget overything. Be inspired. Be adventurous. Be yourself. Discover your Mains Thing. To learn more, go to Visithfains.com





Here, we have a great size of the scene. But is many ways, bit the scenes that has a great size within Bacanes Noticed, sizing out on Cases Jappins Interest and bandling New Tayland size Japanese the Laws, while Request the bays, backapes, conserver colored means in the Ool Person the two Director Waters are acced from adapted to the size, the Request the bays backapes, conserver colored Taylor Adapted And in Progress, whit the backapestore of La. Break in Malace, you may be in the size, but the scenary server aways. The baryland, its advantagements, for presentif. Discovery your Malace Thing. To been scenary, or an Waithfulnessee.





LAURA, Mar de Le-ofert Ethor eauther ar part fuirt and a

GROUND FOR GREATIVITY and delicious negation.

E MAINE THING

To per annual is more many, yes and a map. Here we must a mean two, it means an indust obser yes as, then an annualing columny condition means any music ensure. Just all Endy, the constant is Males and a person up. Function publicate here do is now as allowed of recycling Males first Press the constant operator recomment to the barding first industry to the violagened bidge days to this mereases. In other much, the deve and the ingredient ison on industry. Which means the according in the only thing yestilized up when yes much the deve and the ingredient ison on industry. Which means the according in the only thing yestilized up the yest much the deve and the ingredient ison on industry. Which means the accord in the only thing yestilized up when yes much the deve and the ingredient ison on industry. Which means the accord in the only thing yestilized up when yes. Malesting comes have beingtowed by informations.




Realizing a musical score ISN'T THE ONLY THING THAT invites you to improvise.

THE MAINE THING

In Affinishing to be a burget of the second second for each of the second second





SVEANNE, In our officer Socker I many body of ant Nathlake com

THE MAINE THING Surry ance in a while MOTHER NATURE DROPS a playground on you.

17 verb Elle m, benig die verb Warverf auf Aussennen in den anne realiser in ander to prove eux. Wachter yw di, anerdies, merenalise e jest beer dann, dien an fer anne priot piert dan Maine. Yn yw man euw her die als die am 19 Juni Magnel, Brangel, Drafwatteren is versall Survery per Maine Thang Theory men is Verithiansen.







THE (UPTIMISTIC) WAVE RIGER

MICHAEL Traver

MEET Me MAINE INSIDERS Michael has an understable passion for the waves and beaches of Maine. With up to 3, 300 miles of constline, he has endless opportunities to errors surfing and and. Tet as much as Michael loves riding the waves, his Maine Thing is the peeple. The unique culture, welcoming communities and anthentic experiences they have to share is like nowhere eler.

To learn more about Michael watch his video here.

THE OUTDOOR ADVENTURER

BARRY Toppa

Maine

MEET ALS MAINE INSIDERS From soos to sand, and mountain to beach, Barry makes the most of Maine's diverse terrain. He's likely to be found riding the works and the slopes, one right after the other. Barry's Many Thing is making the most of svery single day. And considering the limitless opportunities for adventure here in Many, it's not that difficult to do.

To learn more about Barry watch his video here.



Maine



TRAILS MADE by GLACIERS JUST for you.

Some of the most demanding yet inspiring hikes take place in Maine. From the coast to the highlands, along the lakes and mountains, Maine's trails are truly off the beaten path, and ready to be conquered.

HIKING THE BOLD COAST

The Cutler Coast trail offers the experienced backpacker a hike that is full of varying terrain with a combination of forest and coast. The scenery is unexpected and beautiful. From dramatic cliffs to serene shores, fragrant pine forests to vast meadows, this unspoiled landscape is a balance of natural elements.

Come with experience and high expectations, knowing that you'll leave with a new understanding of your passion for backpacking, your environment and yourself.



BOLD COAS NATURE do BALANCE



100-MILE WILDERNESS

THE GRAFTON NOTCH

BIGELOW RANGE TRAIL

BOLD COAST

BIGELOW RANGE TRAIL

Maine

Maine







Look for Markets that Combine:

- A HIGHER THAN AVERAGE VISITOR PROPENSITY Defined as the number of overnight visitors to Maine as compared to the underlying size of the market (per DPA Overnight Visitor Stats)
- A HIGHER THAN AVERAGE MEDIA REACH A comparative measure of media efficiency based on the size of the market and the Nielsen Cost-per-point (CPP)



Market Selection for Repeat Visitors

Primary Target Markets

Primarily New England Markets:

- Massachusetts
- Connecticut
- Rhode Island
- New Hampshire
- Vermont
- Maine

Repeat Canada Markets:

- Quebec
- New Brunswick
 & Maritimes

Demographics of Repeat Visitors

- Male or female (50%/50% split)
- Age 35-64
- Household income of \$75,000 or more



Market Selection for First-Time Visitors

Primary Target Markets

Mid-Atlantic Markets:

- New York
- New Jersey
- Pennsylvania
- Canada with emphasis on:
 - Ottawa
 - New Brunswick

Demographics of First Time Visitor Target Market

- Male or female (50%/50% split)
- Age 25-54
- Household income of \$100,000 or more

SPECIAL NTEREST

People Pursue their Passions

- Special interest activities will draw visitors from a wider geographic area giving Maine increased exposure beyond New England/Canada
- People will find time and money to pursue the activities about which they are passionate.

Special Interest Segments To be Targeted Through Paid Media

- Hiking/Climbing
- Cycling
- Paddling
- Wildlife Watching
- Outdoor Adventure
- Culinary
- Cultural Tourism
- Winter Sports

*Special interests chosen based on those with the greatest amount of overnight visitation

F ¥ MAINE THING is

Where original people perfectly complement the beauty of this place. Explore and discover what the Maine Thing is all about. So be inspired. Be adventurous. Be yourself. Discover your Maine Thing.



ALL NEW VisitMaine.com





10

CHOOSE & SEASON Strain R

SPRING 🔆 SUMMER 💅 FALL 🕸 WINTER Filter your site experience by the season >

FEATURED CONTENT

DOWNTOWN SHOPPING Maine's downtowns reward shoppers with more than prized finds. Three, Portland, Bath, and Rockland, have Distinctive Destination status from the wildlife beckons. For outdoor enthusi, National Trust for Historic Preservation, recognized for their authentic ... READ HORE >

DAY HIKING rom the coast to the foothills and mountains to the North Woods, Maine's natural beauty and abundant asts desiring to take to the woods and population to be around 29,000. explore on foot for the day, more ... That's the second largest ...



only a few states in the U.S. that have a sizeable moose population. State biologists estimate the Maine moose

READ HORE >





DISCOVER MAINE PRIVACY POLICY MAINE STORIES SITE ACCESSIBILITY WEDDING RESOURCES CONTACT US SUMMER CAMPS

READ MORE >

HEDIA ROOM TOURISM PARTNERS TOURISM WORKS FOR ME UNIVERSITIES & COLLEGES GROUP TOURS LIBRARY DIRECTORIES MAINE IS FOR MEETINGS ECONOMIC DEVELOPMENT



FREE TRAVEL C EMAIL SIGN UP PHOTOS C FEEDBACK

🋫 f 🚳

Enhance user experience & content Improve design & functionality Apply new technology







tree-studded glades, powerful snowmaking, short lines and high-speed lifts - that's Maine skiing at its legendary best, and why skiers and ...

READ MORE ►

by mountain peaks clad in evergreens, holding tight to the reins of your dog team as they drive your sled forward through the deep snow ...



aboard a snowmobile, rev up the

engine and ride to your hearts content. Our state is the premier snowmobiling destination in the ...

READ MORE >

 \leftrightarrow FREE SPIRIT VISITOR

NO HASSLE TRAVELER

HOME

DISCOVER MAINE

MEDIA ROOM

2

Old Town Orono

Bangor

1 UNFOLD MAP 1

1

Gra Man

ABACK TO OUTDOOR ACTIVITIES **HIKING & WALKING**

Skowhegan

8

2

One of the best ways to see Maine is on foot, whether you want to tour one of our cities, take a day hike to a waterfall, stroll along a beach with your children or go backpacking along a stretch of the Appalachian Trail.

The Grafton Loop Trail winds around the rugged Grafton Notch on a spectacular 40 mile route through the Mahoosuc Mountains that includes a trek over 4,180-foot Old Speck, Maine's fourth highest peak.

READ MORE V

FILTER CONTENT BY:

TOPIC

43

Buckfield

Poland

Turn

Lev

Paris

302 Bridaton

- BACKPACKING
- DAY HIKING
- HIKES WITH KIDS
- WALKING TOURS show more topics

LOCATION

- AROOSTOOK COUNTY
- DOWNEAST & ACADIA
- GREATER PORTLAND & CASCO BAY
- KENNEBEC & MOOSE RIVER VALLEYS
- MAINE'S LAKES & MOUNTAINS
- MIDCOAST
- THE MAINE BEACHES
- THE MAINE HIGHLANDS: BANGOR. KATAHDIN & MOOSEHEAD LAKE

SEASON

- SPRING -@-SUMMER M FALL
- 🕸 WINTER

STORIES



🚺 A HIKER'S TABLOID SPOON was a 100 Mile Wilderness thru-hiker. Like many of his (or her) Appalachian Trail (AT) and 100 Mile

Wilderness thru-hiking ... **30 LIKES**





Search within 25 results

WINTER FUN ON PUBLIC TRAILS

On a sparkling winter day, one of the most magical ways to take in Maine's landscape is to venture out on cross-country skis...

DAY HIKING

From the coast to the foothills and mountains to the North Woods, Maine's natural beauty and abundant wildlife beckons. For outdoor enthusiasts desiring to take to the woods and explore on foot for the day more than ...

17 LIKES

SHOW MORE ▼ VIEW ALL ►

YOU MIGHT LIKE



FEATURED INSIDERS





Bronwyn Potthoff,



THE OUTDOOR ADVENTURER



TRIP IDEAS





Immerse yourself in a uniquely Maine photography workshop.

VIEW MORE TRIP IDEAS

Depending on where you



Barry Tripp. An adventurer

(1) VIEW ALL INSIDERS



VILES ARBORETUM the Arboretum's two dozen plant and tree collections, provide



WILDLIFE PHOTOGRAPHY





Maine

THINGS TO DO PLACES TO GO WHERE TO STAY

PLAN YOUR VISIT









AN OUTSIDER FROM 9 TO 5. **BRONWYN POTTOFF.**

With a diverse landscape, Maine is a playground of outdoor activities. As an outdoor enthusiast, Bronwyn spends her waking hours exploring Maine's natural terrain. She hikes the land and navigates the water, allowing it to guide her next voyage. According to Bronwyn, depending on where you are, it's just better to get around on foot, bike, or kayak.

MORE STORIES BY BRONWYN







SHOW MORE 🔻

RELATED INSIDERS



THE GUIDE TO THE WILD Steve Vose. He'll be your beacon for unique and remarkable adventures.

A TRULY DOWN-TO-EARTH FARMER Seren Huus, A huge

supporter of the farmto-table movement. THE OUTDOOR



ADVENTURER Barry Tripp. An adventurer who typifies the Maine outdoor sports enthusiast.

& VIEW ALL INSIDERS



"Did you pack the sleeping bags?"

That's usually a question I ask when we're packing the Subaru fo camping trip to the Bigelows or preparing to load the front hatch of kayak for a multi-day paddling trip down the coast.

But tonight there were no kayaks or cars. Our bike panniers were freighted for a short, six-mile pedal to the beach in anticipation of watching the "Super Moon" rise over the Atlantic. This "perigee" was supposed to be 14% bigger and 30% brighter than other full in 2012, so it wouldn't matter if there were skyscrapers and apartment buildings obstructing our view. On the beach though, the slight haze off the water and occasional gull are our only distractions. No telephone wires, cell phone towers, hum of traffic, or some competing light.

We parked our bikes at Beach Avenue - a small parking lot along Mile Stretch Road in Biddeford Pool. Aptly named, Biddeford Pool is a large tidal pool at the mouth of the Saco River. During the summertime and migratory seasons, birders flock to the pool and surrounding marshes to study the herons, swallows, hawks, eagles and other feathered beasties who inhabit the abundant tall grasses along the beaches and river. The water is usually bustling with activity: lobster men and women hauling in traps, clam diggers raking for meaty bi-valves, and kayakers paddling around Wood Island during high tide. At low tide, the pool empties, and dime-sized hermit crabs scuttle around in search for pockets of water and heaps of seaweed, under which they can hide.

We set-up on the far side of Fortune's Rock beach, careful to pick a spot beyond the rocky ledges that succumb to the surf during high tide. This is my favorite place to readespecially during the winter, curled up on the beach in a sleeping bag like a cocooned caterpillar. Fortune's Rocks and the surrounding stretch of beach offers a rare mix of tubular waves sought after by surfers and



Editor's Notes:

Biddeford Pool is a large tidal pool where the Saco River meets the sea. It hosts lobstermen and vacationers alike, and is an excellent place to explore Maine's salt marshes. Many species of birds and wildlife call these lush, muddy banks their home, and the East Point Sanctuary is considered to be one of the premier birding spots in the Northeast.

Wood Island is the site of Maine's haunted Wood Island Lighthouse. Known for its characteristic alternating green and white flashes, this lighthouse has been a Maine landmark since the early 1800s. Reachable only by sea, tours are available with a reservation. Otherwise, the island and lighthouse are not open to the public.

Fortune's Rock Beach is only about 20 miles from downtown Portland, Maine's largest city. This sandy, 2-mile stretch of beach is a popular place to lounge or enjoy wave sports. You can go surfing, body surfing, skim boarding and surf kayaking.

Portland has a contemporary urban scene with great restaurants, brew pubs, unique shops



Maine

PLAN YOU



City, Maine 12345 phone: 555-123-4567 fax: 555-123-4568

www.AMCclub.com Info@AMCclub.com mountains, forests, waters, and trails of the Appalachian region. The AMC supports natural resource conservation while encouraging responsible recreation, based on the philosophy that successful, long-term conservation depends upon first-hand enjoyment of the natural environment.

with a same size processes with an particular, with a same

Hours:

Mission Statement: The Appalachian Mountain Club promotes the





Better mobile experiences More opportunities for social interaction Increased content sharing Expansion of Insiders' program



INTEGRATED APPROACH

- Paid Media
 - Print
 - Radio
 - Online
 - Mobile
 - Out of Home/Transit

Public & Media Relations

- Fam trips
- Media outreach
- Email
 - Targeted special interest
 - Season reminders

- Social Media
 - Facebook
 - Twitter
 - You Tube
 - Foursquare
 - Pinterest
- Fulfillment
- International Marketing — Trade & Media
- US & Canada Travel Trade & Consumer Shows

STEVE LYONS - MARKETING

Red Sox Co-op Year 2 overview and schedule **Email Marketing** Schedule and results **MIY** Distribution Research update **MOTPartners.com** Annual visitor study ongoing Lodging study



GREG GADBERRY - WEB

Online photo library Recruiting Maine photographers Visitmaine.com update



BUBLIC & MEDIA RELATIONS



CHARLENE WILLIAMS -NANCY MARSHALL COMMUNICATIONS

Media Outreach and Publicity Penetrates markets outside the scope of paid Boston Sunday Gloi advertising Media familiarization tours Editorial support MOTORHOME t es **Industry Workshops** reiver, Social Media



Hot to skir

the crowds?

SOCIAL MEDIA MARKETING

The Three Cs: Creating conversation Building community Generating commerce Tactics: Interaction

Engagement 6:1 ratio







BRODUCT DEVELOPMENT& SALES



ABBE LEVIN – CULTURAL TOURISM

Arts & Artisans Maine Performs Experience Maritime Maine Maine Downtown Center Kennebec Chaudiere Heritage Corridor Maine's Historic Bold Coast Scenic Byways Trip Ideas for visitmaine.com



PHIL SAVIGNANO – OUTDOORS & REGIONAL GRANT PROGRAM

Regional Grant Program Maine Woods Consortium Byways, Birds & Biking



MARGARET HOFFMAN – DOMESTIC & CANADA SALES

Consumer Travel Shows Update Evaluation and Survey Motorcoach Marketing New itineraries Sales missions Fam tour Co-op ad program



CAROLANN OUELLETTE – INTERNATIONAL SALES & MARKETING

Discover New England Markets DNE Summit 2013 Sales Missions Brand USA US Travel Association IPW



HOW TO CONNECT ON NOT PARTNERS.COM



- Edit your listings and events
- Study industry research
- Access past MOT presentations
- Link to Welcome ME FREE online customer service training

APPROVACES

- 5 Year Strategic Planning Process
- Governor's Account Executives
- MOT 2013 Annual Marketing Plan
- 2012 Economic Impact & Highlights



THE MAINE THING

is

Where original people perfectly complement the beauty of this place. Explore and discover what the Maine Thing is all about. So be inspired. Be adventurous. Be yourself. Discover your Maine Thing.

THANKYOU!

