#### **Maine Office of Tourism Report**

DART Regional Meeting May 17, 2011

#### **Current Marketing Strategies**

- Research driven
- Primary markets
  - Boston
  - New York
  - Other New England states
  - Eastern Canada
- Goal increase number of first time visitors



#### **Current Marketing Strategies**

- In addition to our demographic approach:
  - Examining current market prospects for a more psychographic perspective
- Examining potential in regions with non-stop flights to Maine



### Marketing Maine: Summer 2011

- Television Reinforcing look and feel established last year with addition of new footage
  - Boston
  - New York
  - National Cable
- Radio
  - Boston



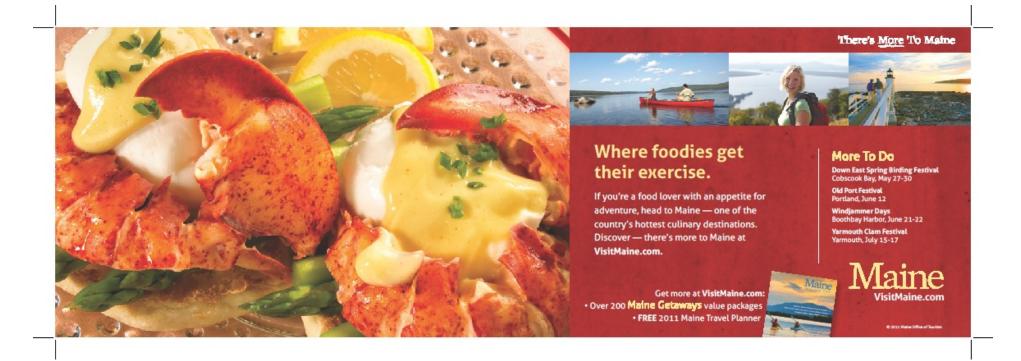
### Marketing Maine: Summer 2011

#### Print

- Down East
- Yankee
- Real Maine Weddings
- Maine Invites You/Official Maine Map
- Audubon
- New England Meetings Guide
- Boston Globe
- New York Times magazine



#### Yankee ad



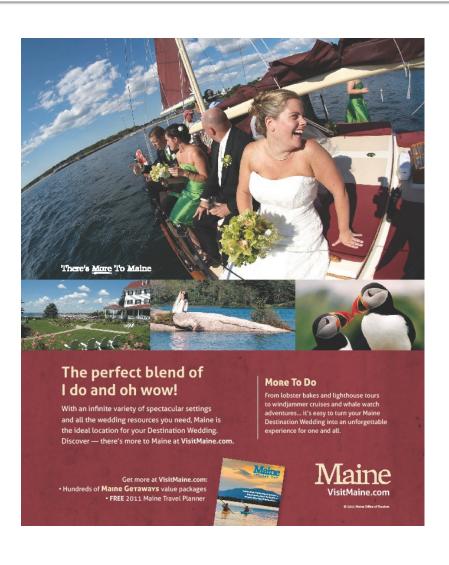


#### Audubon ad





### Maine Destination Weddings



# Promoting Maine to brides-to be:

 Real Maine Weddings - 2011 annual edition, half-page spread



#### Marketing Maine: Summer 2011

- Online
  - Boston.com



CanadaEast.com



Trip Advisor





#### "Trigger" Event Promotion

#### Online and Radio:

- This past winter Triggered upon each of the first 3 significant snowfall events in Maine
  - "Takeover" expandable display ad, Boston.com
  - Three-day radio buy



#### :30 Ads

- Outdoor adventure
  - Target younger demographic
  - Focus on more active adventure experiences
- Cultural heritage
  - Targets experiential traveler
  - Focusing on connections to place and traditions



### **Email Marketing**

- eMail blasts
  - Alternating between full list and targeted lists from visitmaine.com database
- Call to action: Maine Getaways
- Related to upgrades in content
- Strategic focus on areas of interest indicated by visitors
  - Allows for personalization



#### Pay-per-click

- Started in primary DMAs
- Low cost tactic to reach potential first time visitors
- Allows for real-time analytics
- Flexibility
  - Allowed testing in new markets
  - Message can be focused and adjusted as needed



#### Social Media Marketing

- 63% of Maine's visitors use Facebook on a regular basis.
  - 23% increase over last year





### Social Media Marketing

- Facebook
  - Ability to communicate with more than 20,000 fans every day
- Facebook Advertising
  - Targeting those who are not yet fans in U.S. and Eastern Canada
  - Ability to target specific niches



#### Social Media Marketing

#### **Maine Office of Tourism**



Is seeing a whale on your to do list this summer? Plan your whale watching trip to Maine! "Like" our page for travel tips & ideas.



Like · Anna C. McDermott likes this.

#### Maine Office of Tourism



Summer is almost here! It's time to plan your perfect vacation to Maine - let us help! "Like" our page for travel tips and ideas.



Like · Anna C. McDermott likes this.

#### What's New for Product

- Maine Performs Collaborative
  - Maine Designer Videos
- Maine Lobster Mobile Application



#### **Maine Performs**





#### **Maine Performs**



#### **Maine Performs!**

Aroostook County	Map locator #	Page
2 Kneisel Hall Chamber Music Festival, Blue Hill 4 3 Opera House Arts, Stonington 4  Greater Portland & Casco Bay 4 4 Portland Ovations, Portland 5 5 Portland Stage, Portland 5 6 Portland Stage, Portland 6 7 Space Gallery, Portland 6 6 Kennebec & Moose River Valleys 8 Maine International Film Festival, Waterville 7 9 Theater at Monmouth, Monmouth 7  Maine's Lakes & Mountains 10 10 Bates Dance Festival, Lewiston 9 11 Celebration Barn, South Paris 9 12 Oddfellow Theater, Buckfield 9 13 Ossipee Valley Music Festival, South Hiram 10 14 Public Theatre, Lewiston 10  MidCoast 15 15 Bay Chamber Concerts, Rockport 11 16 Bowdoin International Music Festival, Brunswick 12 17 Maine State Music Theatre, Brunswick 13  The Maine Beaches 18 Ogunquit Playhouse, Ogunquit 13 The Maine Beaches 19 American Folk Festival, Bangor 14 20 Bangor Symphony Orchestra, Bangor 14 20 Bangor Symphony Orchestra, Bangor 14 20 Collins Center for the Arts, Orono 15		3
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	21 Collins Center for the Arts, Orono	



Acadian Festival
Aroostook County Region
www.acadianfestival.com
207-728-6250
Madauseka ME 04756

Event (August)
For over 33 years, the town of Madawaska has celebrated the rich Acadian heritage of the St. John Valley during the Madawaska Acadian Festival. The festival commemorates the arrival of the first Acadian settlers in 1785. Internationally renowned Acadian bands join a full roster of musicians and performers during the four-day event, which also features Acadian food, parades, bed races, historical reenactments, crafts shows and the annual "family reunion," each year honoring a different founding family.

#### **Multicultural Traditions**

Maine is home to a welcoming mix of cultures and communities: French Acadians who settled the St. John Valley, Swedish immigrants who founded the village of New Sweden, the Micmac Tribe in Presque Isle, and the Houlton Band of Maliseets. The traditions and heritage of Maine come alive at festivals like the Native American Festival held in Bar Harbor and the Portland Festival of Nations that celebrates cultural traditions across America. The Franco-American Festival in Waterville and the Maine Celtic Celebration in Belfast celebrate the respective heritage of those communities. For more information go to

www.VisitMaine.com.

Maine's traditions and heritage come alive at festivals and cultural celebrations.



# Maine Designers Videos

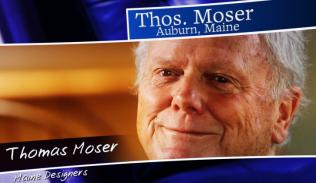
















### Lobster Mobile Application



# **Moving Forward**

- New ad agency in place in August
- Canadian PR/Trade Representation
- Monitoring gas prices throughout the summer
  - Trigger program
  - Online and social media marketing have ability to adjust quickly
- Maine Getaways featuring Value Vacations
  - Value continues to be king

